

Please fill out this form to make changes to the Entity's ANZ Royal Bank Internet Banking service. Please complete the sections listed next to the changes you'd like to make to your ANZ Royal Bank Internet Banking set up or access. Once you have completed the relevant sections, please send the original copy of this form to your local ANZ Royal Bank branch. You will need to complete a separate maintenance form for each entity whose ANZ Royal Bank Internet Banking set up or access you are changing.

If you require assistance in completing this form please contact your ANZ Royal Bank Relationship Manager, or call the ANZ Royal Bank Internet Banking Support Centre on +855 (0) 23 999 000.

Please print in BLOCK LETTERS

**Change you'd like to make** (please tick the box(es) that apply)

	<b>Sections to complete</b>
<input type="checkbox"/> Changing your business contact person	1, 2, 8 and 9
<input type="checkbox"/> Changing the ANZ Royal Bank accounts you have linked to ANZ Royal Bank Internet Banking	1, 3, 8 and 9
<input type="checkbox"/> Changing ANZ Royal Bank Internet Banking access, including Authorisation Limits for existing Authorised Users	1, 4, 8 and 9
<input type="checkbox"/> Adding Authorised Users to ANZ Royal Bank Internet Banking	1, 4, 8 and 9
<input type="checkbox"/> Removing Authorised Users to ANZ Royal Bank Internet Banking	1, 5, 8 and 9
<input type="checkbox"/> Amending your Business Limit	1, 6, 8 and 9
<input type="checkbox"/> Cancelling your registration to ANZ Royal Bank Internet Banking	1, 7, 8 and 9

## Section 1 – Customer Details

<b>Name of Entity</b> <input style="width: 95%;" type="text"/>	<b>Trading name (if applicable)</b> <input style="width: 95%;" type="text"/>	<b>Contact person</b> <input style="width: 95%;" type="text"/>
<b>Telephone number</b> <input style="width: 95%;" type="text"/>	<b>Facsimile number</b> <input style="width: 95%;" type="text"/>	

## Section 2 – Business contact person

Please nominate a new contact person who is authorised by the Entity to speak to ANZ Royal Bank about ANZ Royal Bank Internet Banking. This person must already be identified and verified by ANZ Royal Bank in accordance with the law and ANZ Royal Bank's customer identification requirements.

<b>Family name</b> <input style="width: 95%;" type="text"/>	<b>First name</b> <input style="width: 95%;" type="text"/>	<b>Telephone number</b> <input style="width: 95%;" type="text"/>	<b>Facsimile number</b> <input style="width: 95%;" type="text"/>
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Please nominate below an ANZ Royal Bank Internet Banking Security Code for the contact person. This security code is required when contacting ANZ Royal Bank regarding ANZ Royal Bank Internet Banking. The security code can be letters or numbers, or a combination of both.

**Security Code** (between 6 to 14 characters)

Fold this section inwards to ensure privacy

**Please note:**

- This is not your ANZ Royal Bank Internet Banking Password.
- If the business contact person is also registered for ANZ Royal Bank Internet Banking as a personal customer, then he/she must also use this Security Code when contacting ANZ Royal Bank Internet Banking Support Centre in relation to accounts linked to ANZ Royal Bank Internet Banking as a personal customer.

### Section 3 – Account(s) linking to ANZ Royal Bank Internet Banking

In this section, you can add, maintain or remove ANZ Royal Bank accounts the Entity would like to be linked on ANZ Royal Bank Internet Banking. Please note: the same number of Authorised Users must also be Account Signatories of the relevant ANZ Royal Bank accounts listed below as mandated by the Account Authority(ies) held by ANZ Royal Bank for authorisations of transactions submitted through ANZ Royal Bank Internet Banking.

You must also nominate one (1) account to be the Prime Account for the purposes of ANZ Royal Bank Internet Banking, the address of which will be used to confirm your registration and any future changes to your ANZ Royal Bank Internet Banking access. This is only required when removing an account that is currently the Prime Account.

#### Account 1

Amendment Type

Add       Maintain       Remove

Account name

Account number

Bank use only: Account Authority

Linked account settings (N/A when removing account)

Prime account: Make Prime Account

#### Account 2

Amendment Type

Add       Maintain       Remove

Account name

Account number

Bank use only: Account Authority

Linked account settings (N/A when removing account)

Prime account: Make Prime Account

#### Account 3

Amendment Type

Add       Maintain       Remove

Account name

Account number

Bank use only: Account Authority

Linked account settings (N/A when removing account)

Prime account: Make Prime Account

**Account 4****Amendment Type** Add  Maintain  Remove

Account name

Account number

Bank use only: Account Authority

Linked account settings (N/A when removing account)

 Prime account: Make Prime Account**Account 5****Amendment Type** Add  Maintain  Remove

Account name

Account number

Bank use only: Account Authority

Linked account settings (N/A when removing account)

 Prime account: Make Prime Account**Account 6****Amendment Type** Add  Maintain  Remove

Account name

Account number

Bank use only: Account Authority

Linked account settings (N/A when removing account)

 Prime account: Make Prime Account

If more than six accounts are required, please copy this section and section 4 as required, correctly renumber the accounts and attach the pages to this form.

**Section 4 – Adding Authorised Users and changing access, including Authorisation Limits, for existing Authorised Users**

In this section, please list the individuals you wish to add or maintain as Authorised Users, being person(s) who are authorised to access the ANZ Royal Bank accounts listed in section 3 of this form using ANZ Royal Bank Internet Banking.

For each person listed below, please select:

- (1) whether you wish to add or maintain this person as an Authorised User;
- (2) the Authorised User type;
- (3) the eligible ANZ Royal Bank accounts you wish this person to access on ANZ Royal Bank Internet Banking;
- (4) the Access Level for each ANZ Royal Bank account the person is authorised to access on ANZ Royal Bank Internet Banking; and
- (5) the Authorisation Limit if this person has been granted Value Access to the ANZ Royal Bank accounts on ANZ Royal Bank Internet Banking.

**Function Levels**

- Authorised Signatory (Level 1) – Can view, initiate and authorise transactions on ANZ Royal Bank Internet Banking;
  - Authorised Signatory (Level 2) – Can view and authorise transactions on ANZ Royal Bank Internet Banking;
  - Business Administrator (Level 1) – Can set up Business Operators\*, view, initiate and authorise transactions on ANZ Royal Bank Internet Banking;
  - Business Administrator (Level 2) – Can set up Business Operators\*, view and initiate transactions on ANZ Royal Bank Internet Banking;
  - Business Administrator (Level 3) – Can set up Business Operators\* and view transactions on ANZ Royal Bank Internet Banking.
- \* Business Operators are created by Business Administrators within ANZ Royal Bank Internet Banking and therefore not listed on this form. Business Operators are permitted to view transactions or view and initiate transactions on ANZ Royal Bank Internet Banking only.

At least one Authorised User must be a Business Administrator (Level 1-3).

**Access Levels**

- Value – Can fully operate and transact on the nominated ANZ Royal Bank accounts on ANZ Royal Bank Internet Banking, subject to the Authorised User's Authorisation Limit and Multiple Authorisation requirements nominated by the account holder for authorisations of transactions
- Non-value – Can only view information about the nominated ANZ Royal Bank accounts on ANZ Royal Bank Internet Banking.

**Authorisation Limit**

This is the maximum limit (per transaction) that applies to transactions authorised by the Authorised User on ANZ Royal Bank Internet Banking. The existing default Authorisation Limit will apply, unless nominated otherwise below. The Authorisation Limit is the lesser value of the Business Limit, or the lowest limit granted to the Authorised User under each account referred to in section 3 as per the Account Authorities held by ANZ Royal Bank. ANZ Royal Bank reserves the right to lower the Authorisation Limit to honour account permissions.

**Adding Authorised Users**

Total requested number of new Authorised Users

**Please note:**

- Each Authorised User listed below must complete the ANZ Royal Bank Internet Banking - Authorised User Registration form. For security purposes please send each form to ANZ Royal Bank separately.
- If there are insufficient Authorised Users assigned to authorise transactions, certain ANZ Royal Bank Internet Banking features may be unavailable.
- All Authorised Users:
  - (a) except for Business Operators, must be signatories to the ANZ Royal Bank accounts (s) specified in this form (as reflected on the relevant account authority for each ANZ Royal Bank account); and
  - (b) nominated as an Authorised Signatory and a Business Administrator must comply with the law and satisfy ANZ Royal Bank's customer identification and verification requirements.
- ANZ Royal Bank may also require Business Operators to satisfy ANZ Royal Bank's customer identification requirements from time to time.
- Except for the Multiple Authorisation requirements which apply, the Access Level, the Function Level, and any limits that apply for transactions initiated and/or authorised by an Authorised User through ANZ Royal Bank Internet Banking is applicable for the Authorised User's use and operation of ANZ Royal Bank Internet Banking only and may differ from the level of authority granted to that person for functions and/or transactions conducted outside ANZ Royal Bank Internet Banking.

You need only select the details you want to change. If you added an account in section 3, you will need to amend any Authorised User you want to be able to access the account on ANZ Royal Bank Internet Banking.

**Authorised User 1**

Add new Authorised User

Maintain existing Authorised User

Existing ANZ Royal Bank Internet Banking User ID:

Family Name

First Name

Date of Birth




**Function Level** (please tick only one)

- Authorised Signatory (Level 1) [CI]
- Authorised Signatory (Level 2) [CA]
- Business Administrator (Level 1) [AV]
- Business Administrator (Level 2) [AI]
- Business Administrator (Level 3) [AA]

**Authorised User's account access**

Referring to the ANZ Royal Bank accounts in Section 3, please select which ANZ Royal Bank account(s) you wish this person to access, including the Access Level, on ANZ Royal Bank Internet Banking.

**Note:** Leave boxes blank against ANZ Royal Bank accounts the Authorised User is not Authorised to access on ANZ Royal Bank Internet Banking.

Value	Non-Value	Remove	Account number	Currency
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>

**Authorisation Limit**

Select one of the following options to set the Authorisation Limit. Not required for Business Administrator (Level 2 & 3).

**Note:** If you do not select an option, the default limit will apply.

As per Account Authorities held by ANZ Royal Bank

(ANZ Royal Bank will apply the lowest limit applicable for ANZ Royal Bank accounts selected above)

Other \_\_\_\_\_

(Must be lower than the Business Limit referred to in section 4 above, or the lowest limit applicable for the ANZ Royal Bank accounts selected above as per Account Authorities held by ANZ Royal Bank)

**Authorised User 2**

Add new Authorised User

Maintain existing Authorised User

Existing ANZ Royal Bank Internet Banking User ID:

Family Name

First Name

Date of Birth




**Function Level** (please tick only one)

- Authorised Signatory (Level 1) [CI]
- Authorised Signatory (Level 2) [CA]
- Business Administrator (Level 1) [AV]
- Business Administrator (Level 2) [AI]
- Business Administrator (Level 3) [AA]

**Authorised User's account access**

Referring to the ANZ Royal Bank accounts in Section 3, please select which ANZ Royal Bank account(s) you wish this person to access, including the Access Level, on ANZ Royal Bank Internet Banking.

**Note:** Leave boxes blank against ANZ Royal Bank accounts the Authorised User is not Authorised to access on ANZ Royal Bank Internet Banking.

Value	Non-Value	Remove	Account number	Currency
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>

**Authorisation Limit**

Select one of the following options to set the Authorisation Limit. Not required for Business Administrator (Level 2 & 3).

**Note:** If you do not select an option, the default limit will apply.

- As per Account Authorities held by ANZ Royal Bank  
(ANZ Royal Bank will apply the lowest limit applicable for ANZ Royal Bank accounts selected above)
- Other \_\_\_\_\_  
(Must be lower than the Business Limit referred to in section 4 above, or the lowest limit applicable for the ANZ Royal Bank accounts selected above as per Account Authorities held by ANZ Royal Bank)

**Authorised User 3**

Add new Authorised User

Maintain existing Authorised User

Existing ANZ Royal Bank Internet Banking User ID:

Family Name

First Name

Date of Birth




**Function Level** (please tick only one)

- Authorised Signatory (Level 1) [CI]
- Authorised Signatory (Level 2) [CA]
- Business Administrator (Level 1) [AV]
- Business Administrator (Level 2) [AI]
- Business Administrator (Level 3) [AA]

**Authorised User's account access**

Referring to the ANZ Royal Bank accounts in Section 3, please select which ANZ Royal Bank account(s) you wish this person to access, including the Access Level, on ANZ Royal Bank Internet Banking.

**Note:** Leave boxes blank against ANZ Royal Bank accounts the Authorised User is not Authorised to access on ANZ Royal Bank Internet Banking.

Value	Non-Value	Remove	Account number	Currency
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>

**Authorisation Limit**

Select one of the following options to set the Authorisation Limit. Not required for Business Administrator (Level 2 & 3).

**Note:** If you do not select an option, the default limit will apply.

- As per Account Authorities held by ANZ Royal Bank  
(ANZ Royal Bank will apply the lowest limit applicable for ANZ Royal Bank accounts selected above)
- Other \_\_\_\_\_  
(Must be lower than the Business Limit referred to in section 4 above, or the lowest limit applicable for the ANZ Royal Bank accounts selected above as per Account Authorities held by ANZ Royal Bank)

**Authorised User 4**

Add new Authorised User

Maintain existing Authorised User

Existing ANZ Royal Bank Internet Banking User ID:

Family Name

First Name

Date of Birth




**Function Level** (please tick only one)

- Authorised Signatory (Level 1) [CI]
- Authorised Signatory (Level 2) [CA]
- Business Administrator (Level 1) [AV]
- Business Administrator (Level 2) [AI]
- Business Administrator (Level 3) [AA]

**Authorised User's account access**

Referring to the ANZ Royal Bank accounts in Section 3, please select which ANZ Royal Bank account(s) you wish this person to access, including the Access Level, on ANZ Royal Bank Internet Banking.

**Note:** Leave boxes blank against ANZ Royal Bank accounts the Authorised User is not Authorised to access on ANZ Royal Bank Internet Banking.

Value	Non-Value	Remove	Account number	Currency
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>

**Authorisation Limit**

Select one of the following options to set the Authorisation Limit. Not required for Business Administrator (Level 2 & 3).

**Note:** If you do not select an option, the default limit will apply.

- As per Account Authorities held by ANZ Royal Bank  
(ANZ Royal Bank will apply the lowest limit applicable for ANZ Royal Bank accounts selected above)
- Other \_\_\_\_\_  
(Must be lower than the Business Limit referred to in section 4 above, or the lowest limit applicable for the ANZ Royal Bank accounts selected above as per Account Authorities held by ANZ Royal Bank)



### Section 5 – Removing Authorised Users

To remove Authorised Users so they can no longer access your ANZ Royal Bank accounts using ANZ Royal Bank Internet Banking, please record their details below. If you would like to change the authorised signatories on your ANZ Royal Bank accounts, please speak to your ANZ Royal Bank Relationship Manager.

**Please note:** Changes to Operators must be made by a Business Administrator within ANZ Royal Bank Internet Banking.

Existing ANZ Royal Bank Internet Banking User ID

Functional Level

Full name

### Section 6 – Business Limit

This is the maximum daily cumulative amount for all transactions initiated through ANZ Royal Bank Internet Banking, excluding funds transfers between your linked ANZ Royal Bank accounts denominated in the same currency, cross currency transfer requests, bill payment requests, payroll payment requests and Diskpay transactions. Please nominate below a new Business Limit. ANZ Royal Bank reserves the right to lower the Business Limit to honour account permissions.

Requested Limit

### Section 7 – Cancellation of ANZ Royal Internet Banking service

Please tick the box below if you wish to cancel the Entity's, including the nominated Authorised Users, registration and access to ANZ Royal Bank Internet Banking.

Cancel ANZ Royal Bank Internet Banking service

### Section 8 – Confidential Information and Privacy

By applying for this service, ANZ Royal Bank is likely to collect and use some of your information, including details about your transactions, your financial conditions, your account relationship with ANZ Royal Bank and/or your account(s) (herein collectively referred to as "Information"). ANZ Royal Bank explains below when and how ANZ Royal Bank may collect and use your Information.

#### Collection of your Information by ANZ Royal Bank

ANZ Royal Bank may, to the extent permitted by law, collect your Information: to assist in providing information about a product or service; to consider your request for a product or service; to enable ANZ Royal Bank to provide a product or service; to tell you about other products or services that may be of interest to you; to perform other administrative and operational tasks (including risk management, systems development and testing, credit scoring, staff training and market or customer satisfaction research); to prevent or investigate any fraud or crime (or a suspected fraud or crime); and as required by relevant laws, regulations and external payment systems.

#### Absence of relevant Information

If you do not provide some or all of the information requested, ANZ Royal Bank may be unable to provide you with a product or service.

#### Disclosures by ANZ Royal Bank

Subject to ANZ Royal Bank's general duties of confidentiality towards ANZ Royal Bank's customers and to the extent permitted by law, by applying for the ANZ Royal Bank Internet Banking service, you agree that ANZ Royal Bank may use and disclose your Information to: any branch or agent of ANZ Royal Bank, including ANZ Royal Bank's head office and its branches, agents, representative offices, regional offices or affiliates, or any related corporation of ANZ Royal Bank anywhere in the world ("ANZ Royal Bank Group Member"); any office, branch, affiliate, subsidiary, employee or agent of an ANZ Royal Bank Group Member or to its auditors or legal advisers; credit reporting or debit collecting agencies; any outsourced provider, agents and contractors which ANZ Royal Bank or any ANZ Royal Bank Group Member engages to carry out or assist its banking functions and activities, including the ANZ Royal Bank Internet Banking service; regulatory bodies, government agencies, law enforcement bodies and courts; other parties ANZ Royal Bank is authorised or required by law to disclose Information to; other banks and financial institutions; your authorised agents or your executor, administrator or legal representative; any person where in ANZ Royal Bank's view, the disclosures is necessary or desirable for the purpose of allowing ANZ Royal Bank to perform its duties and exercise its powers and rights under these Terms and Conditions; and any person as ANZ Royal Bank shall in its absolute discretion think fit.

You further agree and acknowledge that any ANZ Royal Bank Group Member may, to the extent permitted by law, transfer any of the above Information to any party to whom it is authorised to disclose the same referred to above notwithstanding that such party's principal place of business is outside the jurisdiction in which you are domiciled or that such Information will be collected, held, processed or used by such party in whole or in part outside the Kingdom of Cambodia.

### Accessing your Information held by ANZ Royal Bank

To the extent permitted by law, you may access and request correction of your Information at any time by asking to do so at any ANZ Royal Bank branch.

### Section 9- Customer Agreement

#### By signing below

1. I/we acknowledge and agree that I/we and my/our Authorised Users will be bound to the ANZ Royal Bank Internet Banking Terms and Conditions when using the ANZ Royal Bank Internet Banking service and acknowledge that I/we and my/our Authorised Users have been given the opportunity to read, understand and accept the same;.
2. I/we (as the entity named on this form) are liable for the use of ANZ Royal Bank Internet Banking by my/our Authorised Users and that I/we are responsible for ensuring that each Authorised User complies with all obligations imposed on me/us and my/our Authorised Users under the ANZ Royal Bank Internet Banking Terms and Conditions;
3. I/we warrant that:
  - (a) in the case that the Entity is a company or an incorporated body, a resolution was passed in accordance with the Entity's Constitution; or
  - (b) I/we are duly authorised;  
to request the changes noted on this form to be made for the use of ANZ Royal Bank Internet Banking subject to the ANZ Royal Bank Internet Banking Terms and Conditions, and the supporting documentation provided together with this form evidences the matters stated in this clause;

**(Note: Please attach a copy of a power of attorney and/or minutes of the Entity's resolution to certify the above)**

4. I/we agree that the contents of this form are true and correct and that my/our signature below evidence my understanding of and consent to all matters set out in this form, including the Confidential Information and Privacy statement above.

The ANZ Royal Bank Internet Banking Terms and Conditions can be accessed online on ANZ Royal Bank's website, at any ANZ Royal Bank branch and at initial log on of ANZ Royal Bank Internet Banking.

### Acknowledged and Agreed

#### Authorised Signatories

##### Signatory 1

Full name

Title

Signature

Date

##### Signatory 2

Full name

Title

Signature

Date

##### Signatory 3

Full name

Title

Signature

Date

**Signatory 4**

Full name

Title

Signature

Date

**Signatory 5**

Full name

Title

Signature

Date

**Signatory 6**

Full name

Title

Signature

Date

For a company or other business Entity, affix seal (if applicable)

Affix seal (if applicable)

**BANK USE ONLY**

Retain original form in Customer's file.

Documents & signatures verified by

Identity check confirmed by

Identity check of confirmed

User ID

Customer Number

Account Mandates verified by

Form completed by

Date

Email of person completing this form

Phone Number of person completing this form

**CALL CENTER USE**

Date received

Actioned by

Date actioned

Checked by